**HAVE YOUR SAY FORM 2023/2024**

To try and get more patient involvement, you are invited to ‘Have your Say’; comments will then be discussed as a practice. You can return this sheet anonymously if you wish:

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| --- | --- |
| Patient:  | DOB: |
| Email: |
| What would you say is the best thing about our Practice? |
| Are there any ways you think we could improve our Practice? |
| Are you aware you can order prescriptions and request an online consult on our website? If you have used this service do you have any comments? |
| Are you aware we have an internet based patient participation group which can be accessed from our website? Which everyone is welcome to join. If you are interested in joining and happy to be contacted in regards to practice matters please provide your email address below |
| Are you aware we have a text messaging service to remind patients of their appointments etc. Providing we have an up to date mobile number. What are your thoughts? |
| Is there anything else you would like to bring to our notice? |

**REMEMBER, YOUR OPINIONS REALLY DO MATTER**

So please return this sheet, complete with your answers to any or all of these questions, to

Zoë Morrison, Practice Manager, Octagon Medical Centre, Lever Chambers Health Centre, Ashburner Street, Bolton, BL1 1SQ or email gmicb-bol.ppg@nhs.net