

DR LYON & PARTNERS
Tel: 01204 462630 Email: drlyonreception@nhs.net
Website: www.boltondoctors.co.uk



PRACTICE NEWS NOVEMBER 2017



SURGERIES OVER THE CHRISTMAS & NEW YEAR HOLIDAYS

FRIDAY 22nd DECEMBER 2017 – OPEN AS USUAL 8:00AM – 6:30PM

SATURDAY 23rd DECEMBER 2017 – CLOSED

SUNDAY 24th DECEMBER 2017 – CHRISTMAS EVE – CLOSED

MONDAY 25th DECEMBER – CHRISTMAS DAY – CLOSED

TUESDAY 26th DECEMBER – BOXING DAY CLOSED

WEDNESDAY 27th DECEMBER 2017 – OPEN AS USUAL 8:00AM – 6:30PM

THURSDAY 28th DECEMBER 2017 - OPEN AS USUAL 8:00AM – 6:30PM

FRIDAY 29th DECEMBER 2017 - OPEN AS USUAL 8:00AM – 6:30PM

SATURDAY 30th DECEMBER 2017 – CLOSED

SUNDAY 31st DECEMBER 2017– CLOSED

MONDAY 1st JANUARY 2018 – NEW YEAR BANK HOLIDAY – CLOSED

TUESDAY 2nd JANUARY 2018 – OPEN AS USUAL 8:00AM – 6:30PM

PLEASE NOTE:-

Repeat Prescriptions ordered on: THURSDAY 21st DECEMBER 2017
PLEASE COLLECT ON: THURSDAY 28th DECEMBER 2017 AFTER 2:00PM

Repeat Prescriptions ordered on: FRIDAY 22nd DECEMBER 2017
PLEASE COLLECT ON: FRIDAY 29th DECEMBER 2017 AFTER 2:00PM

Repeat Prescriptions ordered on: THURSDAY 28th DECEMBER 2017
PLEASE COLLECT ON: WEDNESDAY 3rd JANUARY 2018 AFTER 2:00PM

Repeat Prescriptions ordered on: FRIDAY 29th DECEMBER 2017
PLEASE COLLECT ON: THURSDAY 4th JANUARY 2018 2:00PM

PLEASE BE AWARE OF WHEN YOUR MEDICINES ARE DUE TO RUN OUT AS
IT IS YOUR RESPONSIBILITY TO MAKE SURE YOU HAVE YOUR
MEDICATION

Are you looking after someone? Do you care for a family member who is elderly, ill or who has a disability? Who looks after you?

Dr Lyon & Partners is asking all carers registered at the practice to let the practice know if they are a carer - just let our receptionists know or ask for Natasha our carers lead that you are a carer and you will receive information on the free support and advice available to you in Bolton. Caring for a family member can be very rewarding and satisfying. At times though, it can be exhausting and stressful especially around Christmas time. Many carers have little time to themselves. Carers are therefore prone to poor health, which can become worse due to lack of time available to see a doctor or pharmacist. Our practice offers carers an Annual Health & Wellbeing check. Please ask for more information.

Useful emergency numbers are listed below.

USEFUL SEASONAL CONTACT NUMBERS

Bolton Council	333333 If you need to contact the council out of hours in the event of an emergency please call: (01204) 336900.
Electricity (emergency or loss of supply)	0800 195 4141
Emergency (Fire, Police Ambulance)	999
Gas (emergency or loss of supply)	0800 111 999
NHS 111 (not 999 but urgent medical advice)	111
Police (non-urgent)	101
Samaritans	08457 90 90 90
Social Services – Out of Hours	337777
Water (emergency or loss of supply)	0345 6723 723 (24 hours a day)

OTHER USEFUL TELEPHONE NUMBERS

Contact	Telephone number
Age Concern	01204 382411
Antisocial behaviour	01204 328143
Antisocial behaviour out of hours	0800 915 9228
Universal Credit helpline	0345 600 0723
Royal Bolton Hospital	01204 390 390
British Gas: Prepayment meters	0800 048 0303
Credit meters	0800 048 0202
Careline	01204 335733
Citizens Advice	0344 488 9622
Council Tax enquiries	01204 331599
Crimestoppers	0800 555 111
Dog Control Unit	01204 336632
Greater Manchester Police enquiries	0161 856 5629
Highway maintenance	01204 336600
Homes for you	01204 335811
Homeless Welfare	01204 335830
Household rubbish/ Refuse collection	01204 336632
Housing advice	01204 335900
Pest Control	01204 336553
E-On	0845 059 9905
Network Rail helpline	03457 114 141
Housing repairs:	01204 328000
Rent enquiries	01204 328000
Street lighting	01204 336667
National Grid	0800 111 999
United Utilities water	0345 672 2888
Victim Support	01204 399736
Welfare Rights advice line	01204 333820



FLU VACCINATIONS

This year the practice is offering the new quad vaccine that protects against 4 flu virus strains compared to just 3 strains in previous years. Flu vaccinations are available for all patients over 65, patients with chronic diseases such as Asthma/COPD, Diabetes, Heart Disease, Renal Disease, Stroke, Chronic Liver Disease, Multiple Sclerosis, pregnant women and patients with low immunity e.g. no spleen, receiving cancer treatment and carers.

PLEASE BOOK YOUR APPOINTMENT AT RECEPTION

DO NOT BOOK a separate appointment for your flu vaccination if you are seeing the GP or Nurse anytime throughout the flu season, you can be vaccinated in the one appointment.



Did you know Dr Lyon & Partners has an Advanced Nurse Practitioner?

Nicola Grundy is our Advanced Nurse Practitioner.

As a nurse practitioner she is qualified to assess, diagnose and treat patients with a range of acute, non-acute and chronic medical conditions, initiating referrals to secondary care as appropriate but is unable to issue sick notes or see children under 1 year old. You can book an appointment to see Nicola please ask at reception.