

DR LYON & PARTNERS

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## PRACTICE NEWS NOVEMBER 2018



# SURGERIES OVER THE CHRISTMAS & NEW YEAR HOLIDAYS

MONDAY 24<sup>TH</sup> DECEMBER 2018 – CHRISTMAS EVE – OPEN AS USUAL 8:00AM – 6:30PM

TUESDAY 25<sup>TH</sup> DECEMBER 2018 - CHRISTMAS DAY – CLOSED

WEDNESDAY 26<sup>TH</sup> DECEMBER 2018 – BOXING DAY – CLOSED

THURSDAY 27<sup>TH</sup> DECEMBER 2018 – OPEN AS USUAL 8:00AM – 6:30PM

FRIDAY 28<sup>TH</sup> DECEMBER 2018 - OPEN AS USUAL 8:00AM – 6:30PM

SATURDAY 29<sup>TH</sup> DECEMBER 2018 – CLOSED

SUNDAY 30<sup>TH</sup> DECEMBER 2018 – CLOSED

MONDAY 31<sup>ST</sup> DECEMBER 2018 – NEW YEARS EVE - OPEN AS USUAL 8:00AM – 6:30PM

TUESDAY 1<sup>ST</sup> JANUARY 2019 – NEW YEAR BANK HOLIDAY – CLOSED

WEDNESDAY 2<sup>ND</sup> JANUARY 2019 – OPEN AS USUAL 8:00AM – 6:30PM

### PLEASE NOTE:-

Repeat Prescriptions ordered on: MONDAY 24<sup>TH</sup> DECEMBER 2018

PLEASE COLLECT ON: FRIDAY 28<sup>TH</sup> DECEMBER 2018 AFTER 2:00PM

Repeat Prescriptions ordered on: THURSDAY 27<sup>TH</sup> DECEMBER 2018

PLEASE COLLECT ON: WEDNESDAY 2<sup>ND</sup> JANUARY 2019 AFTER 2:00PM

Repeat Prescriptions ordered on: FRIDAY 28<sup>TH</sup> DECEMBER 2018

PLEASE COLLECT ON: THURSDAY 3<sup>RD</sup> JANUARY 2019 AFTER 2:00PM

Repeat Prescriptions ordered on: MONDAY 31<sup>ST</sup> DECEMBER 2018

PLEASE COLLECT ON: FRIDAY 4<sup>TH</sup> JANUARY 2019 2:00PM

PLEASE BE AWARE OF WHEN YOUR MEDICINES ARE DUE TO RUN OUT AS  
IT IS YOUR RESPONSIBILITY TO MAKE SURE YOU HAVE YOUR  
MEDICATION

**Are you looking after someone? Do you care for a family member who is elderly, ill or who has a disability? Who looks after you?**

Dr Lyon & Partners is asking all carers registered at the practice to let the practice know if they are a carer - just let **our receptionists know or ask for Natasha our carers lead** that you are a carer and you will receive information on the free support and advice available to you in Bolton. Caring for a family member can be very rewarding and satisfying. At times though, it can be exhausting and stressful especially around Christmas time. Many carers have little time to themselves. Carers are therefore prone to poor health, which can become worse due to lack of time available to see a doctor or pharmacist. Our practice offers carers an Annual Health & Wellbeing check. Please ask for more information.

Useful emergency numbers are listed below.

**USEFUL SEASONAL CONTACT NUMBERS**

<b>Bolton Council</b>	333333 If you need to contact the council out of hours in the event of an <b>emergency</b> please call: <b>(01204) 336900.</b>
<b>Electricity (emergency or loss of supply)</b>	<b>105</b>
<b>Emergency (Fire, Police Ambulance)</b>	<b>999</b>
<b>Gas (emergency or loss of supply)</b>	<b>0800 111 999</b>
<b>NHS 111 (not 999 but urgent medical advice)</b>	<b>111</b>
<b>Police (non-urgent)</b>	<b>101</b>
<b>Samaritans</b>	<b>116 123</b>
<b>Social Services – Out of Hours</b>	<b>337777</b>
<b>Water (emergency or loss of supply) United Utilities</b>	<b>0345 072 6093 (24 hours a day)</b>

**OTHER USEFUL TELEPHONE NUMBERS**

<b>Contact</b>	<b>Telephone number</b>
Age Concern	0800 055 6112
Antisocial behaviour	01204 336500
Universal Credit helpline	0800 328 9344
Royal Bolton Hospital	01204 390 390
British Gas: Prepayment meters/Credit meters	0330 100 0303
Careline	01204 335733
Citizens Advice	0300 330 9071
Council Tax enquiries	01204 331599
Crimestoppers	0800 555 111
Dog Control Unit	01204 336632
Greater Manchester Police enquiries	101
Highway maintenance	01204 336600
Homes for you	01204 328000
Homeless Welfare	01204 335830
Household rubbish/ Refuse collection	01204 336632
Housing advice	01204 335900
Pest Control	01204 336553
E-On	0843 509 2519
Network Rail helpline	0345 711 4141
Housing repairs:	01204 328000
Rent enquiries	01204 328221
Street lighting	01204 336600
Out Of Hours	01204 336900
National Grid	0371 402 3344
United Utilities water	0345 6723 723
Victim Support	01204 399736
Welfare Rights advice line	01204 333820



**ONLINE SERVICES**

**Did you know that Dr Lyon & Partners provides the following online services?**

**Prescriptions**

Order a repeat prescription

**Appointments**

Access the Appointment System to book and cancel appointments

**About You**

Let us know if your name or contact details have changed

Help us to keep your clinical record up to date e.g. smoking status.

Take our latest patient surveys

**Staying Informed**

Sign up for our practice newsletter.

**Access to Medical Records.**

Sign up to have access to and view your medical records and print of any copies you require under a Subject to Access Request in accordance with GDPR.

**To use these services you will need to register for online services. If you wish to register for online services and have not already done so, please ask one of our receptionists who will be happy to help you.**



**FLU VACCINATIONS**

**The Flu Season is here and your GP advises that all patients over 65, patients with chronic diseases such as Asthma/COPD, Diabetes, Heart Disease, Renal Disease, Stroke, Chronic Liver Disease, Multiple Sclerosis, Pregnant Women, Carers and patients with low immunity e.g. no spleen, receiving cancer treatment are immunized against Flu and therefore are entitled to a free flu vaccination.**

**If you fall into any of the above criteria, Please contact the Practice to book an appointment for your free flu vaccination.**

**PLEASE BOOK YOUR APPOINTMENT AT RECEPTION**